



FNB Rewards FAQ

brings you even more value

What is FNB Rewards?

FNB Rewards is FNB Namibia's rewards programme which enables you to earn Cash Back for doing everyday things like swiping your Debit or Credit Card, filling up with Fuel with your Credit Card and purchasing airtime on one of our digital platforms.

What is Cash Back from FNB Rewards?

FNB Rewards pays-out Cash Back into your linked savings pocket account. You are then free to either save your Cash Back in your Savings Pocket, or transfer your cashback into your transactional account, and spend it on whatever you wish.

What do I need to do to earn Cash Back?

It's as Easy as 1-2-3 Qualify, Achieve, Earn

1. Qualify, There are 2 things customers need to do to qualify;

1. All FNB Accounts in good standing.
2. 1 An active FNB Lifestyle Account with sufficient monthly turnover:

Gold	-	N\$ 5,000
Platinum	-	N\$ 17,500
Private Clients	-	N\$ 40,000
Private Wealth	-	N\$ 60,000

OR

- 2.2 Have an average deposit of N\$ 5,000 | N\$ 17,500 | N\$ 40,000 | N\$ 60,000 per month into your FNB Lifestyle Account over 3 months

2. Achieve

Customers need to achieve certain goals to increase their Reward Level. Each segment Programme has its own set of Goals and criteria to achieve them. Remember that 1 goal is equal to 1 Level, 2 goals is equal to 2 levels, etc. For every segment there are seven (7) potential goals to reach but the highest Rewards Level you can achieve is four (4)

3. Earn: To earn rewards customers must do one or more of the following:

- Swipe your FNB Credit Card for fuel purchases
- Swipe your FNB Credit Card for everyday purchases
- Swipe your FNB Debit Card
- Purchase Prepaid Airtime via FNB Digital Channels