



# Ou omukalo wa nghene todulu okuli landela olusheno.



#### Dhenga \*140 \*321#,

tula mo o PIN yoku mona omayakulo ombaanga ko cellphone ndee to landulifa ko ei tai landula:



# Prepaid 1. Recharge 2. Top Me Up N\$30 3. Top Me Up N\$60 8. History 9. Back









Details of your request will follow shortly via SMS. 1. Home 2. Prepaid

FNB ;-) Transaction successful Purchased NS50.00 Electricity for 07023275063 from BTW0604817. Token #2258-3340-2269-07 66-1527. For queries, call 061 299 7778

lifuta yOmakwatathano agehe opo yili.

# Okulundululia mEmbango lyopaSelfona lya gwan po \*140\*321#



### Dhenga \*140 \*321#

Okuza momusholondondoyakulo, hogolola momaukwatya mokuyamukula nonomola 8.

Landula oonkatu oompu tadhi landula nota tu ku kwathele opo wu vule Okumbanga paSelfona sha gwana po.

Mokumbanga paSelfona oto vulu okwiilandela ethimbombepo olindji ngashi wa hala nenge lyamukweni gulwe, wu fute iifutwa, wu tale omwaalu gwoakunta yoye nokutembudha iimaliwa noselfona yoye!



To make payments, account transfers, and so much more, select option one and follow the instructions

1. Upgrade

2. Back

Please select Reply/Answer and key in the last 4 digits of your FNB debit or cheque card.

Please select Reply/Answer and key in the last 4 digits your ATM card PIN number,



Please re-enter your MOPIN to confirm. By confirming your MOPIN you accept Ts & Cs which can be found at any FNB branch or by calling 061 299 7778

O MOPIN yoye oyo epitikilo lyokuninga Embango lyopaSelfona, ano yi tula puuwanawa na ino yi hololela nando ogulwe. Congratulations! you have successfully registered for FNB Cellphone Banking, FNB A Division of First Rand Bank Limited. 1. Home

## Landa ethimbombepo Dhenga\*140\*000#



Hoolola opo pashangwa Prepaid Airtime kekende longodi yoye, ndele tonyamukula nonomola 1.

Landula meendelelo nenge wu tale oonkatu oompu pevi dhoka tadhi ku wilike mokulanda ethimbombepo lyoye mwene.

Dhimbulukwa kutya oto vulu owala okulanda ethimbo li thike N\$200 momwedhi ngele ku li gumwe gwAambangi noSelfona.

Efimbo keshe to weda ko airtime/ to lande o airtime, oto mono ee SMS oshali!



**Dhindhilika:** Aluhe hogolola okugalula/Okuyamukula omanga ino thinda onomola nopo ihe to thindi okutuma

Oto ka pulwa wu kolekulule elandithathano Iyoye omanga ina li longwa mo noto yakula etseyitho Iyetumwalaka Lyoshali mokulanda kehe omalandelo gethimbombepo Iya futwa nale.

## Natu tameke Dhenga \*140 \*000#



Welcome to FNB
Cellphone Banking
Lite where you can
view your account
balance and buy
airtime. Ts & Cs apply.
1. Continue
2. Cancel

By continuing, you accept terms and conditions which can be found at any FNB branch or by calling 061 299 7778

1. Continue
2. Cancel

FNB
1. Prepaid
Airtime
2. More Banking
Features
3. Deregister

#### Thinda e to Yamukula

Kotelefona vove

Nokuhongolola shoka wa hala okuninga mokutula mo onomola ndjoka yu uthwa. Taamba ko Omalandulathano mokuthinda Eyamukulo kotelefona yoye nokutula mo onomola1. Omusholondondoyakulo otagu holoka kekende lyoye tagu ulike iihogololwa.

Eewa/Onawa, owe shi enditha nawa, omusholondondoyakulo nguka otagu holoka ethimbo heke to tameke. Natu tale oompito adhihe/dhoka dhi li poo manga inoo ya mokumbanga paSelfona.

Otai monika keeCustoma do tn mobile nodo MTC!

# llongekidha Okumbanga paSelfona

Pamwe nomapungulo o cellphone okudilila ko FNB, ehoololo oloye mwene alushe.

### Kutya okuhogolola:

- Nkene okumbanga taku ningwa
- Openi wa hala okumbanga
- **Uunaka** to mbanga

## NoSelfona yoye oto vulu:

- · Okwiilandela mwene, nenge yalwe ethimbombepo
- Uuna wa kwatakanithwa pakumbanga paSelfona
- Okutala omwaalu gwoye gwomayalulilo;
- Okufuta, ngashi Edgars, Bears (uuna wa kwatakanithwa nokumbanga paselfona);
- Okutembudhila iimaliwa yoye kooakaunta
- Dhoye dhilwe dho FNB (ishewe uuna sha etwa pondondo)
- Okumona eyalulo Lya fufupikwa
- · Okutaamba omatumwalaka itoo futu
- Okufuta lumwe aluke ko shiima shi walanda

## Ano ngele owi ishangitha neyakulo lyekwatathano no inContact;

- ou na uuthemba welongitho lyiimaliwa koakaunta yoye, ngeshi Lifeslyke Account, CardWise, BusinessWise, FlexiBond nengeSenior Citizen account; no Selfona
- Oto vulu okutameka Embango lyoSelfona!

Dhengela owala nena \*140 \*321# e to dhimbwa omafutitho gombanga, nuka omukweyo, e to nyanyukilwa omukalo omupu nomuwanawa okumbanga...kongodhi yoye!



# Always in control with inContact!

Simply put, *inContact* is a notification service, which is linked to your FNB account. It sends you an SMS or email every time there is any activity of above N\$100 on your FNB accounts. So apart from having absolute control, you are always in-the-know when it comes to your finances!

With *inContact* you also automatically qualify for FNB's Cellphone Banking. Now you can bank whenever, wherever and also stay in touch anytime, anywhere, free of bank charges.

*inContact* is unique to FNB, and if you're still not on this very convenient notification service, please visit your nearest FNB branch to register, and keep your finger on the pulse of your finances!

For more information please ask at your nearest FNB branch or call (061) 299 2222

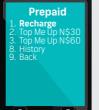
www.fnbnamibia.com.na

## How to access Prepaid Electricity

Dial \*140\*321#, enter Cellphone Banking PIN & follow the prompts below:















Details of your request will follow shortly via SMS. 1. Home 2. Prepaid FNB ;-)
Transaction
successful.
Purchased N\$50.00
Electricity for
07023275063
from BTW0604817.
Token #2258-33402269-07 66-1527.
For queries, call
061 299 7778.

Network fees apply.

## Upgrading to Full Cellphone Banking



#### Dial \*140 \*321#

From your home screen Menu, select *More Features* by replying with the number 8.

Follow the easy prompts or check out the simple steps below and we'll guide you through Upgrading to Full Cellphone Banking.

With Full Cellphone
Banking you can buy up
to N\$2000 airtime, for
yourself or someone else,
make payments,
check your account
balances, buy prepaid
electricity and do transfers
all from your phone!



account transfers, and so much more, select option one and follow the instructions 1. **Upgrade** 2. Back Please select Reply/Answer and key in the last 4 digits of your FNB debit or cheque card.

Please select Reply/Answer and key in the last 4 digits your ATM card PIN number.



Please re-enter your MOPIN to confirm. By confirming your MOPIN you accept Ts & Cs which can be found at any FNB branch or by calling 061 299 7778

Your MOPIN is your secret password for logging into Cellphone Banking, so remember to keep it safe and never tell anyone your MOPIN.

Congratulations! you have successfully registered for FNB Cellphone Banking, FNB A Division of First Rand Bank Limited. 1. Home

## **Buying Airtime**



#### Dial \*140\*000#

From your home screen Menu, select *Prepaid Airtime*, by replying with the number **1**.

Follow the easy prompts or check out the simple steps below and we'll guide you through buying airtime for yourself.

**Remember:** You can only purchase airtime for a total of N\$200 per month if you are not on Full Cellphone Banking.

Receive free SMSes with every airtime top-up!



You will be asked to confirm your transaction before it gets processed and you will receive free notification SMSes on all prepaid airtime purchases.

# How to make a **Once-Off Payment** (Pay Individual)



Once-off payment allows the customer to make a payment without having to add the recipient as a beneficiary. Once-off payment has two options:

- 1. Pay an Individual &
- 2. Pay a Bill Account

Dial \*140\*321#, enter Cellphone Banking PIN & follow the prompts below:



Choose option 2. Banking to make a payment



Choose option 4. Payment



Choose option 2. Once-off Payment



Choose 1. Pay Individual



Choose the "From"



Choose recipient's bank

# How to make a **Once-Off Payment** (Pay Individual)



Enter the recipient's account number.



Enter the amount that you want to pay.

Pay N\$150.00 from CHEQ to 62001862665. Recipient reference: Once Off 0811239561 My reference: 62001862665. 1.Confirm 8.Cancel

Choose option 1. Confirm if all the details are correct.

NS150.00 paid from CHEQ to FNB 62001862665. Ref SLQ7YMBBB. Queries? Call 0612992222. 1.Home 2.SMS confirmation 3.Banking

Choose option "2. SMS confirmation" to get a confirmation SMS



FNB:-) Payment successful. Paid N\$150.00 from CHEQ to 62001.862665. Reference SLQ7YMBBB. For queries call 0612992222

Receive confirmation SMS

# How to make a **Once-Off Payment** (Pay Bill Account)



Once-off payment allows the customer to make a payment without having to add the recipient as a beneficiary. Onceoff payment has two options:

- 1. Pay an Individual &
- 2. Pay a Bill Account

Dial \*140\*321#, enter Cellphone Banking PIN & follow the prompts below:



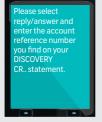
Choose option 2. Banking to make a payment



Choose option 4. Payment



Choose option 2. Once-off Payment



Choose 2. Pay Bill Account



Choose the "From" account



Choose the "Bill Account"

# How to make a **Once-Off Payment**(Pay Bill Account)

Please select reply/answer and enter the account reference number you find on your DISCOVERY CR.. statement.

Enter the account reference you want to pay.



Enter the amount you want to pay.

Pay N\$150.00 from CHEQ to DISCOVERY CR., using the reference 1234566654456? 1.Confirm 8.Cancel

Choose option 1. Confirm if all the details are correct.

N\$150.00 paid from CHEQ to DISCOVERY CR... Ref 1KDQ8FBBB. 1.Home 2.SMS confirmation 3.Banking

Choose option "2. SMS confirmation" to get a confirmation SMS



FNB:-) Payment successful. Paid N\$150.00 from CHEQ to 1000090. Reference 1KDQ8FBBB. For queries call 0612992222

Receive confirmation SMS

Available to tn mobile and MTC customers!

# Get ready for Cellphone Banking!

With Cellphone Banking from First National Bank, the choice is always yours.

### Whether it's choosing:

- how you get your banking done;
- where you choose to do your banking; or
- when you choose to do your banking.

## With your cellphone you can:

- buy prepaid airtime for yourself, or for someone else;
- check your account balance;
- request mini-statements;
- make payments, e.g. Edgars, Bears, etc.; and
- transfer money between your own FNB accounts
- buy prepaid electricity.
- make once-off payments.

## So, if you have:

- a qualifying FNB transactional account, e.g. Lifestyle Account, CardWise, BusinessWise, FlexiBond etc.;
- registered for inContact; and
- a cellphone, you are all set to start Cellphone Banking!

Just dial **\*140\*321#** today and forget about bank charges, jump the queue and enjoy the easiest, most convenient way to bank... on your phone!