



VISA|FNB FIFA WORLD CUP PROMOTION – COMPETITION RULES

Read these competition rules carefully. These competition rules (“rules”) explain your rights and duties under this competition. If you take part in this competition or accept any prize, these rules will apply to you and you agree that the person running the competition (“the promoter/s”) can assume that you have read and agreed to be legally bound by these competition rules.

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| Competition Name: | VISA FNB FIFA World Cup Promotion |
| Promoter(s) Name(s): | <p>The promoters of this competition are VISA and FNB Namibia Limited.</p> <p>FNB refers to First National Bank of Namibia Limited, a division of FirstRand Namibia Limited with Reg. No. 2002/0180.</p> <p>VISA refers to Visa International Service Association.</p> <p>In these rules, we refer to the above promoter(s) as “the promoter(s)”. We refer to participants and winners as “you”.</p> |
| Entries open and close: | <p>Entries open at 8h00 on 22 August 2022 and close at 23h59 on 31 October 2022.</p> <p>The promoter(s) reserves the right to extend the competition. Notice of this will be posted on FNB’s website (https://www.fbnamibia.com.na/legal/productTermsAndConditions).</p> |
| Who cannot take part? | <p>The following persons may not take part in this competition even if they qualify to take part. They will forfeit (give up) any prizes awarded to them:</p> <ol style="list-style-type: none"> Any director, member, partner, agent, staff member of, or consultant of the promoter(s). Any other person who directly or indirectly controls the promoter(s). Any employee of the promoter(s). The spouse, life partner, siblings, children, or parents of any of the persons named in a, b, or c. |
| How to enter and qualifying criteria? | <p>Entry into this competition is automatic for all FNB Personal cardholders that make any payments using their personal FNB Debit or Credit Card and that meet the below qualifying criteria. Business debit and credit cards are excluded.</p> <p>You must:</p> <ol style="list-style-type: none"> permanently reside in Namibia; have a valid passport; and be 18 years or older. |
| Is there a limit on the number of times you can enter? | <p>You are automatically entered for every five (5) swipes or online purchases with your FNB Debit or FNB Credit card which guarantees entry,, as set out herewith:</p> <ul style="list-style-type: none"> ○ Every 5 debit card swipes = 1 entry ○ Every 5 credit card swipes = 2 entries ○ Every 5 online purchases = 1 entry ○ |
| What is the prize? | <p>3 winners will each receive:</p> <p>-</p> <p>Grand prize per winner: double tickets to FIFA World Cup Qatar 2022, including:</p> |

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| | <ul style="list-style-type: none"> - 3 or 4 night's hotel accommodation (5 star) in a shared room - Airport transfers in Doha - Daily breakfast - Two (2) FIFA World Cup Qatar 2022 Matches with Pre-Match Hospitality - Transportation to/from FIFA World Cup Matches - Visa prepaid product - \$300 USD value per package (\$50 USD per person) - Guest amenity/gift - \$400 USD per package - Visa Everywhere Lounge - Visa Concierge located at the hotel - Visa Event, Medical and ~Security support staff - Return flights WHK-Doha economy class <p>Exclusions:</p> <ul style="list-style-type: none"> - Any meal, event and/or activity outside of the scheduled program itinerary - Hotel incidentals (e.g. phone, mini-bar, laundry etc.) - Any applicable taxes - Visas <p>Grand prize dates:</p> <ul style="list-style-type: none"> - 21/22 Nov (opening game) - 9/10 December (QF) - 13/14 December (SF) <p>Interim prizes: One customer per draw:</p> <p>12 September 2022:</p> <ul style="list-style-type: none"> o 3 x N\$5 000 trolley dashes at Shoprite/Checkers/USave <p>3 October 2022:</p> <ul style="list-style-type: none"> o 3 x N\$5 000 trolley dashes at Shoprite/Checkers/USave |
| <p>How will winner(s) be chosen?</p> | <p>FNB will be conducting the draws.</p> <p>2 Interim Trolley Dash winners which will be chosen at random by FNB's internal audit division on 12 September 2022 and 3 October 2022 respectively</p> <p>3 final winners from the eligible customer base will be chosen at random by FNB's internal audit division by 3 November 2022.</p> |
| <p>How and when will winner(s) names be announced, and prize details communicated?</p> | <p>Interim winners of the Trolley Dashes will be announced on 17 September 2022 and 5 October 2022, respectively.</p> <p>Final Winners will be contacted directly on or by 11 November 2022 and their names will be announced on any media determined by FNB.</p> <p>You hereby consent to the disclosure of your name and surname as a winner in this competition.</p> <p>Please note: Whilst prize winners names and surnames will be announced on social media platforms, they may further be asked to take part in publicity for the competition, including the use of their images Prize winners do have the right to refuse such publicity.</p> |
| <p>Questions about these rules</p> | <p>Should you have any queries related to the above competition you may contact FNB Marketing Division by calling 0612992222</p> |

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| Tax implications for incentives | <p>IMPORTANT NOTICE: TAX IMPLICATIONS</p> <p>We strongly recommend that you obtain independent professional advice regarding any tax implications arising from the receipt or transfer of any prize/s obtained in respect of this incentive.</p> <p>You are fully responsible for any tax implications arising from or associated with any receipt, transfer of any prize/s due to you for participating in this incentive.</p> <p>You agree that you will not hold FNB Namibia Ltd. ("the Bank") liable and you hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against you or the Bank, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected to any taxation relating to Your receipt, transfer or spend of any prize/s and awards or the charges in respect thereof.</p> |
| Data Usage and Privacy Policy | <p>FNB will be required to send the following personal information of winners to VISA: names, surnames, passport details and contact details. This will only be used by VISA to fulfil the prize, such as booking flights. The winners consent to transfer their personal information cross border to VISA.</p> <p>You can also view the applicable Privacy Notices at:</p> <p>FNB – https://www.fnbnamibia.com.na/legal/privacyPolicy.html</p> <p>VISA – https://www.visa.co.za/legal/privacy-policy.html</p> |

GENERAL RULES THAT APPLY

- If you fail to comply with any part of these rules you will be disqualified, and you will forfeit any prize(s).
- You may not attempt to do anything to change the outcome of the competition in any way.
- You agree that the promoter(s) have the absolute discretion to decide if your actions constitute any of the actions prohibited above and to end your participation in the competition immediately and take appropriate legal action against you.
- The promoter(s) can put in place such technical or other remedies it considers appropriate to prevent abuse, or to protect any sites or systems or other users.
- The prizes cannot be swapped for cash or a different prize and may not be sold or given to someone else.

IMPORTANT:

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the competition rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.
 - You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this competition or used the prize.
 - You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (natural or legal), if such loss, damage or expense was incurred because you: a) breached the competition rules; or b) took part in this competition; or c) any person used a prize.
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- If the promoter(s) are not able to get hold of you after making reasonable efforts to do so and you do not claim and collect your prize by 14 November 2022, you will forfeit your prize.
 - You must comply with the rules of any third-party service provider or prize sponsor. This includes but is not limited to any airline, transport service, accommodation provider and venue.
 - The decision of the promoter(s) is final, and no correspondence will be entered into. This means you cannot appeal any decision.
 - The promoter(s) have the right to amend these competition rules and/or end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this competition and agree that you will have no rights and claims against the promoter(s).
 - The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
 - Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
 - While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
 - You must send all legal notices to FNB Legal, 3rd Floor, @ Parkside, Independence Avenue, Windhoek
 - This competition and its rules will be governed by the law of the Republic of Namibia regardless of where you live or work, or where or how you enter.
 - These rules will be applied and interpreted by the promoter(s) and their decision regarding any disputes relating to the meaning and/or content of the rules will be final and binding.
 - The use and processing of personal information will be subject to FirstRand's Privacy Notice and Visa's Privacy Notice.

