



Bank anywhere,
any time with
the **FNB App**.

The **FNB App** turns your **smartphone**
into your **own personal branch**.



FNB

How can we help you?

With the **FNB App**, you can enjoy banking at your convenience, wherever you are. Banking on the FNB App is safe and secure and gives you 24/7 access to all your banking needs.



Safe and Secure

- Layered security options ensuring flexibility.
 - Biometric authentication
- Easy navigation and user-friendly system



Convenient

- Banking is on-the-go and available anytime and anywhere
 - No need to stand in long queues
- Banking is personalised, the client uses own smartphone to transact



Cost Effective

- Little to no transaction costs
- Save on taxi fees, fuel costs and added branch charges



Zero Data Fees

- Bank on the FNB App with zero data costs when using the MTC network.

START BANKING ON THE FNB APP AND ENJOY THESE BANKING BENEFITS:



View balances and manage accounts

Login to view the balances of all your accounts linked to your banking profile.

For more details on money going in and out of your account, view your transaction history.



Free inContact notifications

Receive Instant push notifications through App messaging (inContact) each time a transaction is carried out on any of your FNB accounts.



Split bill

Use this functionality to make it more convenient to split the bill at a restaurant. GeoPayments then lets you pay another FNB App user without needing their account details or cellphone number.



Pay2Cell

Use Pay2Cell to make direct payments using another FNB client's cellphone number



Make transfers

Transfer funds between your accounts in a few easy steps.

View your transfer history for transactions of up to 3 months.*

*Limited to 150 entries



Make cardless cash withdrawals

Misplaced your wallet and need cash fast? Use the FNB Banking App to withdraw cash without a card.



GeoPayments

Make payments to anyone within 5km of you who is also logged into the FNB App on their smartphone.

Make payments

Do the following payment types:



- Create and pay bills
- Pay TV (DStv, GOtv and BoxOffice)
- Pay beneficiaries
- Create and edit payment beneficiaries
- Once-off payments
- Public Recipients (e.g. City of Windhoek, MTC, Edcon)
- View payments history and repeat payments
- Send money with eWallet to any Namibian cellphone number
- Send proof of payment to recipient



Get **Cash Back** with **FNB Rewards**

Do all your financial transactions via digital channels instead of visiting a branch and earn Cash Back with FNB Rewards.



Buy **prepaid airtime**

Buy prepaid airtime for yourself or someone else. Get it instantly, anywhere. View your prepaid airtime purchase history directly on the App.



Buy **prepaid electricity**

Buy prepaid electricity for yourself or someone else. Keep track of your spend or view prepaid electricity purchase history.



eWallet

Need to pay someone but they do not have a bank account? All you need is their cellphone number to send money to anyone in Namibia.



eWallet to account transfers

Transfer money from your eWallet into your transactional account.

Bank your business your way on the FNB App

Enjoy all the **benefits of the FNB App** and **enhance your business banking experience** with these additional functionalities:

- Make real-time payments to FNB accounts
- Enjoy 'same day value' for payments to other banks
- Collections processing
- Payments to creditors, salaries
- Future date payments for up to 12 months in advance
- View & transact on investments linked to account





Download the FNB App:

I don't have Online Banking:

- 1 Launch the **FNB Banking App**.
- 2 Click on the **SOUTH AFRICAN** flag icon in the bottom right corner of your screen.
- 3 Select **SET UP MY BANKING APP** (You should now see a Namibian flag in the bottom right corner of your screen).
- 4 Select **"I do not have Online Banking"**
IMPORTANT: You won't be able to use your FNB App if you haven't selected **NAMIBIA** due to connection errors.
- 5 Enter your **ID Number**.
- 6 Enter your **card number** and banking **PIN**.
- 7 A unique One Time Pin (OTP) will be sent to your InContact cellphone number. **Enter the OTP to continue on your Banking App.**
- 8 Create **Username & Password**. Activate your digital banking profile.
- 9 Read and **accept Ts & Cs**.
- 10 **Login** for limited banking.

I have Online Banking:

- 1 Once you've downloaded and installed your FNB App, select **OPEN**.
- 2 Click on the **SOUTH AFRICAN** flag icon in the bottom right corner of your screen.
- 3 Select **NAMIBIA** as your country of residence from the drop down list of countries.
- 4 Select **SET UP MY BANKING APP** (You should now see a Namibian flag in the bottom right corner of your screen). **IMPORTANT:** You won't be able to use your FNB App if you haven't selected **NAMIBIA** due to connection errors.
- 5 Then select "**I HAVE ONLINE BANKING**" to complete your registration.
- 6 Enter your **Online Banking username**.
- 7 Enter your **card number** and banking **PIN**.
- 8 A unique One Time Pin (OTP) will be sent to your InContact cellphone number. **Enter the OTP to continue on your Banking App.**
- 9 Confirm that your details are correct and **accept the Ts & Cs.**
- 10 You have successfully linked your Digital Banking profile. **Login and start enjoying more convenient banking.**



Zero data costs apply when banking on the APP
using the MTC network.

Terms and Conditions Apply.